



Mainstream Municipal System Warranty/ Guarantee Information Summary

The warranty/performance guarantee of Mainstream's Water Treatment Systems can be summarized as follows:

1. Warranty of System Components

This includes replacement parts and labour of all components for the first 12 months.

NOTE: scheduled service will be provided by Mainstream for the first 12 months, with no cost as part of the installation, commissioning, and training component of the purchase price.

2. System Performance Guarantee

Mainstream guarantees the performance of the system to treat the raw water as outlined in the project proposal as follows:

- a. First Year Performance Guarantee – Performance for the first twelve months provided the customer adheres to the instructions, service and maintenance manuals.
- b. Optional Extended Performance Guarantee – This guarantee will begin after the initial twelve-month guarantee has expired. It will be conditional upon the following:
 - i. Adherence to the service/maintenance manual and other service instructions by Mainstream.
 - ii. A service contract with Mainstream that will include semi-annual service/maintenance visits, specified water testing program and monthly reporting of daily test and maintenance action logs by the customer.

This extended performance can be renewable at current terms, by agreement between the customer and Mainstream, in successive 3-year terms, extending into the future. Under the Extended Performance Guarantee/Service program Mainstream will guarantee the treatment performance of the system for as long as the Performance/Service Contracts remain in effect.